

Municipality of Lakeshore – Report to Council

Legal and Legislative Services

Bylaw Services



To: Mayor and Members of Council
From: Rob Sassine, Division Leader – By-law Services
Date: July 3, 2024
Subject: 2024 By-law Enforcement Second Quarter Activity Report

Recommendation

This report is presented at the August 13, 2024 Council meeting, for information only.

Strategic Objectives

This report does not relate to one of Council's Strategic Objectives but is a citizen-centered municipal function.

Background

The By-law Enforcement Activity Report is a report prepared to provide a review of the By-law Enforcement activity for the second quarter of 2024.

Comments

The report is broken down into main categories including the number of closed cases during the second quarter of 2024.

Nature of Complaint	Total Cases
Yard Maintenance Long Grass, Garbage and Debris, Derelict Vehicles	241
Zoning Use of Land, Recreational Vehicle Storage, Setback	23
Parking Accessible Parking, Blocking Sidewalks	28
Property Standards Unsafe Buildings and Living Conditions	33

Nature of Complaint	Total Cases
Animal Care Animals Not Permitted, Dangerous Dogs	11
Noise Barking Dog, Loud Music	6
Fence Unsafe Fence, Unguarded Pools	3
Signs Prohibited Location, Sight Visibility	2
Miscellaneous Parks Use, Smoking	9
Light Nuisance Nuisance, Intrusion	4
Total Cases Closed This Quarter	360
Cases Currently Under Investigation	144
Total Cases Closed Year to Date	491
Total Complaints Received	635

By comparison, By-law Compliance Officers closed 190 cases in the second quarter of 2023 which represents an 89% increase in total cases that have been closed in the second quarter year over year.

Due to the year-over-year increase in the number of By-law complaints received, By-law enforcement service levels have been negatively affected. The By-law complaint queue has been at roughly 200 open By-law cases which translates into By-law Compliance Officers conducting their first site inspection approximately 4-6 weeks after receiving the initial complaint.

Report Approval Details

Document Title:	2024 By-law Enforcement Second Quarter Activity Report.docx
Attachments:	
Final Approval Date:	Jul 26, 2024

This report and all of its attachments were approved and signed as outlined below:

Prepared by Rob Sassine

Submitted by Susan Hirota

Approved by the Corporate Leadership Team