

# Municipality of Lakeshore – Report to Council

## Legal and Legislative Services

### Bylaw Services



**To:** Mayor and Members of Council  
**From:** Rob Sassine, Division Leader – By-law Services  
**Date:** October 1, 2024  
**Subject:** By-law Enforcement Quarterly Report – Q3 2024

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### Recommendation

This report is presented at the November 5, 2024 Council meeting, for information only.

### Strategic Objectives

This report does not relate to one of Council's Strategic Objectives but is a citizen-centered municipal function.

### Background

The By-law Enforcement Activity Report is a report prepared to provide a review of the By-law Enforcement activity for the third quarter of 2024.

### Comments

The report is broken down into main categories including the number of closed cases during the third quarter of 2024.

Nature of Complaint	Total Cases
<b>Yard Maintenance</b> Long Grass, Garbage and Debris, Derelict Vehicles	291
<b>Zoning</b> Use of Land, Recreational Vehicle Storage, Setback	32
<b>Parking</b> Accessible Parking, Blocking Sidewalks	25
<b>Property Standards</b> Unsafe Buildings and Living Conditions	47

<b>Nature of Complaint</b>	<b>Total Cases</b>
<b>Animal Care</b> Animals Not Permitted, Dangerous Dogs	15
<b>Noise</b> Barking Dog, Loud Music	8
<b>Fence</b> Unsafe Fence, Unguarded Pools	3
<b>Signs</b> Prohibited Location, Sight Visibility	5
<b>Miscellaneous</b> Parks Use, Smoking	5
<b>Light Nuisance</b> Nuisance, Intrusion	3
<b>Total Cases Closed This Quarter</b>	<b>434</b>
Cases Currently Under Investigation	124
Total Cases Closed Year to Date	927
Total Complaints Received	1051

By-law Officers closed 363 cases in the third quarter of 2023 which represents a 20% increase in total cases that have been closed in the third quarter year over year.

Council has requested that the number of properties that have more than one violation registered within the current year be noted and reported on in this report. I have included the first 3 quarters of 2024 for Council to review. Based on the information, 188 properties are responsible for 477 closed By-law Enforcement cases accounting for over half of all the closed cases for 2024.

<b>Quarter</b>	<b>Number of Properties with Multiple Violations</b>	<b>Total Cases</b>
Q1 – Q3	188	477

Due to the year-over-year increase in the number of By-law complaints received, By-law enforcement service levels have been negatively affected. The By-law complaint queue has been at over 120 open By-law cases which translates into By-law Compliance

Officers conducting their first site inspection approximately 4 weeks after receiving the initial complaint.

### **Report Approval Details**

Document Title:	By-law Enforcement Quarterly Report - Q3 2024.docx
Attachments:	
Final Approval Date:	Oct 18, 2024

This report and all of its attachments were approved and signed as outlined below:

Prepared by Rob Sassine

Submitted by Susan Hirota

Approved by the Corporate Leadership Team