

Windsor-Essex Regional Community Safety and Well-Being Plan

Municipality of Lakeshore- Update Presentation

Presentation Date: June 22, 2021

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City of Windsor



WINDSOR ESSEX REGIONAL
**COMMUNITY SAFETY
& WELL-BEING PLAN**



In partnership with



County of
Essex



Overview

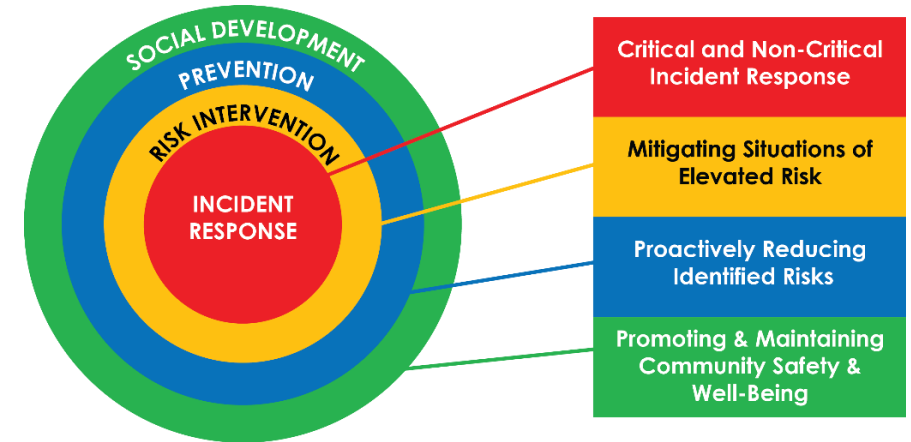
- Project Background
- Public Consultation: Promotion and Methodology
- A Focus on Lakeshore
- Next Steps
- Your Input



Project Background

What is Community Safety and Well-Being Planning?

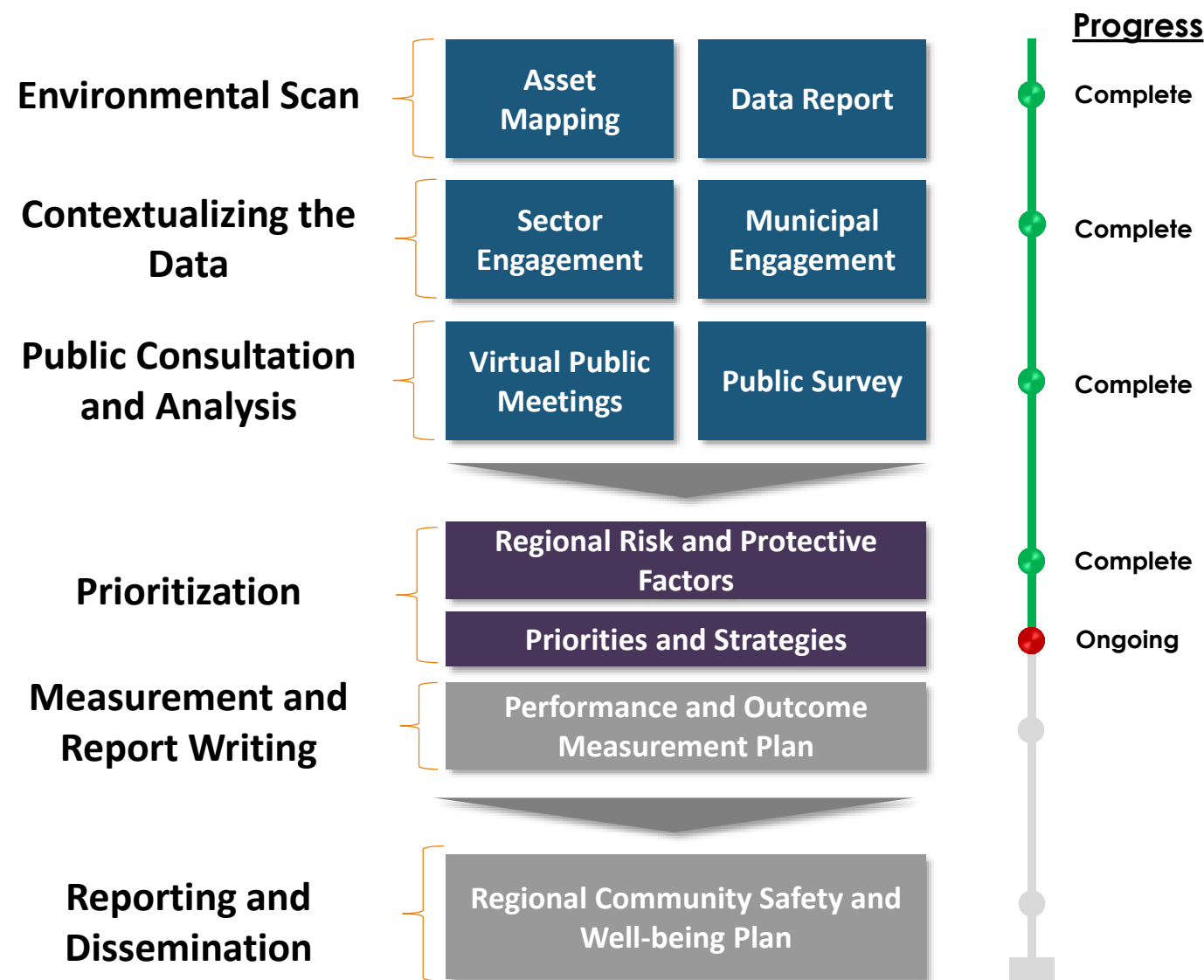
- An approach that uses multi-sector partnerships to proactively enhance or develop strategies to address local priorities (e.g. risk factors) related to crime and complex social issues.
- Emphasizes preventative or “upstream” interventions and activities.



The Windsor Essex Approach

- Plan is being guided by the ***Regional CSWB Systems Leadership Table*** and the ***Enhanced Sector Network***.
- Will create a Regional Plan that includes regional recommendations as well as appendices for each municipality consisting of:
 - Community data profiles
 - Identified priority risks and protective factors
 - Identified assets
 - Analysis of public consultation data
- Upon Council(s) endorsement of the Plan, partners can work toward implementing shared goals and strategies.
- The plan will be a living document which involves an ongoing process of issue identification and planning through continued collaboration with community organizations, leaders and residents.

Project Recap: Steps Taken So Far



Public Consultation: Methodology

Methodology: Using Risk and Protective Factors

- The public consultations utilized surveys and virtual public meetings to identify local priorities and issues across **7 Risk and Protective Factor Categories** as well as **COVID-19**.
- The categories were established through the support of the data team and by amalgamating existing categories used by the Province (CSWB Framework), Ontario Situation Tables and work completed by the Canadian Municipal Network on Crime Prevention (CMNCP).

Risk and Protective Factor Categories



Public Consultation Questions

- Both Survey and Breakout Group Questions were created to align with risk and protective factor categories.
- Questions were used to identify priority risks and the top issues that residents would like to see addressed via the plan
- All responses were broken down by municipality

Survey Summary

Online Survey:

- **Total Visits:** Over 1,500 respondents
- **Total Completed Online Surveys:** 829 surveys
- **Survey Window:** 33 days (Feb 10- Mar. 15, 2021)
- Surveys were translated in French, Spanish and Arabic.
 - A total of 9 surveys were collected.
 - French Surveys were shared through CSC Providence
 - Spanish Surveys were shared through HUB Connect
 - Arabic Surveys were promoted through WE LIP

Print Surveys:

- A Total of 200 surveys were provided to the Windsor Essex Community Housing Corporation (150), the Community Partnership (41) and H4: The Homelessness and Housing Help Hub (9).
- Overall, 11 completed surveys were collected.

Table 1. Distribution by Survey Type

Survey Type	Totals
English	820
Print Surveys	11
French	6
Spanish	2
Arabic	1
Grand Total	840

Table 2. Survey Distribution by Municipality

Municipality	Total
City of Windsor	361
Municipality of Lakeshore	82
Municipality of Leamington	64
Town of Amherstburg	74
Town of Essex	50
Town of Kingsville	43
Town of LaSalle	112
Town of Tecumseh	54
Grand Total	840

Ranked Risk Category Priorities Across Municipalities			Most Frequently Reported Issues Across Municipalities							
			Amherstburg	Essex	Kingsville	Lakeshore	LaSalle	Leamington	Tecumseh	Windsor
#1 Housing & Neighbourhoods	Affordable and/or attainable housing	8/8								
	Access to affordable leisure activities for children	5/8								
	Resident and community safety	5/8								
	Access to social/support services	4/8								
	Homelessness	2/8								
	Traffic Safety	1/8								
#2 Mental Health & Substance Use	Access to mental health services	7/8								
	Access to addiction services	7/8								
	Mental health issues	7/8								
#3 Education	Employment skills development	4/8								
	Specialized education programs	4/8								
#4 Financial Security	Employment opportunities	3/8								
	Access to income supports	3/8								
	Poverty	2/8								
	Protection for workers	1/8								
#5 Crime & Victimization	Crime prevention	1/8								
	Support for victims	1/8								
	Bullying/harassment in schools	1/8								
	Intimate partner/domestic abuse	1/8								
#6 Physical Health	Access to physical health services	1/8								
	Long term care	1/8								
	Public health supports and infrastructure	1/8								
#7 Vulnerable Populations	No Municipalities Ranked Venerable Populations in their top three risk categories									7

Virtual Public Summary

Virtual Public Meetings

- Through a partnership with the Windsor Accessibility Advisory Committee (WAAC) live closed captioning for the hard of hearing and deaf was provided at all virtual public meetings. Additionally, closed captioning was available in French, Spanish and Arabic.
- While American Sign Language was offered for each meeting, participants did not indicate a need for the service.
- Overall, **139 residents** attended the public meetings.

Additionally, a tele-conference session was held for seniors from across Windsor-Essex through the *Seniors Centre Without Walls* initiative, a Life After Fifty program.

Table 3. Participation by Consultation Session

Session	Registered	Attendees	Participation Rate
Windsor Session 1	41	28	68%
Amherstburg	16	15	94%
Tecumseh	17	14	82%
LaSalle	17	11	65%
Lakeshore	24	16	67%
Windsor Session 2	27	15	56%
Essex	18	14	78%
Kingsville	19	16	84%
Leamington	16	10	63%
Grand Totals	195	139	71%

Public Comments (1/2)

Housing and Neighbourhoods

On Building and Protecting Communities:

“We need to find ways of attracting people into the community and allowing our young people to stay, they are currently being driven out, and we need to support them with local affordable housing, education opportunities, economic development, and mobility.”

– Essex Resident

“The development of community groups for seniors, and youth to promote a sense of belonging in the community.”

– LaSalle Resident

“We need to maintaining stable residential neighbourhoods, they have to be protected from commercialization, becoming transient communities, or being bought up as investments.”

– Lakeshore Resident

“We need to find ways of keeping the community connected and engaged, during and after the pandemic. The open-air markets over the summer were a great way to promote a sense of community and support local businesses.”

– Amherstburg Resident

“We need better communication tools for Town leaders and residents to stay updated on community news, service updates, awareness of local issues, and crime like online scams etc.”

– LaSalle Resident

On Affordable Housing:

“We need more mixed-income housing, that doesn’t lock people out of the market.”

– Kingsville Resident

“The Municipality needs to open more land to housing. Specifically affordable housing. The Province needs to step in to, but the town needs to have the land put aside.”

– Tecumseh Resident

On Homelessness:

“There is a lot of visible homelessness, mental health, and substance use issues in the downtown. These groups are really stigmatized, and it makes people less likely to visit the downtown.”

– Windsor Resident

“Homelessness is a big issue, there is no shelter available, and you see a lot of young people couch surfing to stay off the street.”

– Kingsville Resident

On Traffic Safety:

“We need to look into more ways to calm traffic and enforce traffic safety, need more radar, OPP visibility, traffic calming zones, roundabouts etc.”

– Lakeshore Resident

“Road safety for cyclist and pedestrians. Maybe signs or PSAs to remind people where to walk, bike, and park, especially where there are no sidewalks.”

– Tecumseh Resident

Public Comments (2/2)

Mental Health and Substance Use

On Awareness:

“People need to be made aware of existing support opportunities; they don’t know what mental health, social, or financial supports are out there. It can be hard to find the information you need.”

– Amherstburg Resident

“We need to de-stigmatize and better communicate with people the services they have access to, and then help them navigate those services.”

– Windsor Resident

On Access:

“Mobility and access to services should be a priority. Most mental health and addition services are focused in the urban core.”

– Lakeshore Resident

“Need to address the mobility issues around access, leverage both digital and virtual tools.”

– Leamington Resident

“We need more accessible transportation options, within and between municipalities, like busses or even taxis.”

– Essex Resident

Education

“School closures have had a major impact on youth and the whole community. Youth need to travel farther to get to school, and all the supports and benefits the school provides. They have a harder time accessing co-op programs, extracurriculars, volunteering and social opportunities. School locations also impact where people decide to live and work, which impacts the while community.”

– Essex Resident

“We need to address the structural inequity that are barriers to basic determinants of health. When people have food, housing, and education, that has major spill over effects.”

– Windsor Resident

Financial Security

“The community needs to support families and individuals that has more barriers to access services, like financial insecurity or lack of transit options.”

– Amherstburg Resident

“Windsor had the highest child poverty rate in Canada in 2016. The unequal distribution of life chances and opportunity concentrates all the risks into already marginalized communities, creating these pockets of real of perceived unsafety directly linked to economic inequalities.”

– Windsor Resident

Crime and Victimization

“There seems to be more property crime recently. It’s very violating to have people break into your property.”

– Leamington Resident

Physical Health

“There is a lack of available health services, there is a shortage of family doctors, and no local access to mental health services. Everything is focused in Windsor”

– Kingsville Resident

Vulnerable Populations

“We need to figure out how to better identify, engage, support, and advocate for vulnerable populations through collaboration between service providers and all levels of government.”

– Windsor Resident

“Targeted support for migrant workers, how do we account for these populations and make sure they are considered in how we distribute resources.”

– Leamington Resident



Municipality of Lakeshore

Consultation Summary

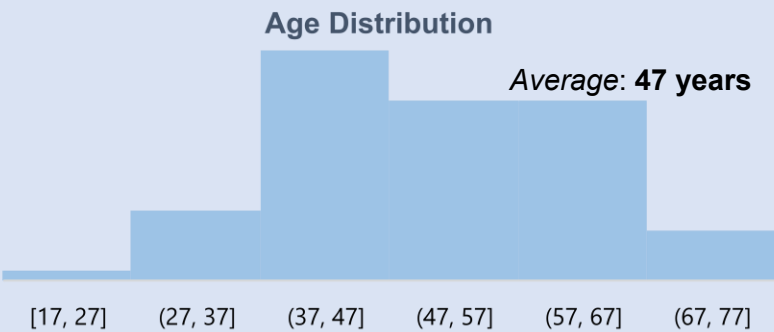
Consultation Details

Public Meeting Date	Thursday March 4, 2021 – 6:30 p.m.
Survey Submissions	82

Consultation Highlights

- Lakeshore’s top reported priorities were 1) **Housing and Neighbourhoods**, 2) **Mental Health and Substance Use**, and 3) **Financial Security and Employment**
- Respondents **overwhelmingly feel safe** in their community (90%)
- Most respondents **reported they trust the police** (75%) and more were **satisfied with the level of policing** in the community (55%) compared to those who are unsatisfied (30%)
- More respondents were **unsatisfied with housing and social supports** (45%) in the community compared to those who were satisfied (20%) or unsure (30%)
- Most respondents were **satisfied with their community’s recreation and leisure opportunities and parks and green spaces** (80%)
- Most respondents reported they were **unsure about there satisfaction with the community’s mental health and addition resources** (45%). However, more respondents were unsatisfied with (40%), then satisfied (15-20%)
- Most respondents were either **unsure** (40%) or **satisfied financial assistance opportunity and employment services** (40%)
- Major themes of the Public Meeting were managing the **impacts of economic development and growth, traffic safety, and access to health services.**

Survey Demographic Details



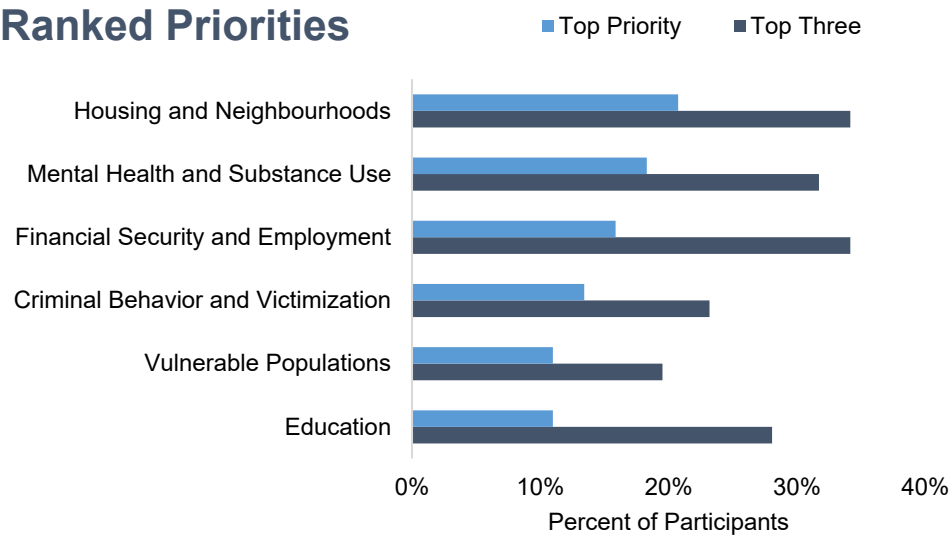
6%	Identify as 2SLGBTQ+	Racial/Ethnic Identity	
		84%	White or Caucasian
Gender Identity		7%	Prefer not to say
59%	Female	1%	Prefer to specify
33%	Male	1%	Black
	Non-Binary	1%	East or Southeast Asian
	Prefer to specify	5%	Indigenous
9%	Prefer not to say	-	Latino or Hispanic
		-	Middle Eastern
		1%	South Asian



**Percentages are of all responses from the municipality rounded to the nearest 5%*

Community Priorities

Ranked Priorities



Top 3 Categories	Top Issues
#1 Housing and Neighbourhoods	Affordable and/or attainable housing
	Resident and community safety
	Traffic safety
#2 Mental Health and Substance Use	Access to mental health services
	Access to addiction services
	Mental health issues
#3 Financial Security and Employment	Employment opportunities
	Access to income supports
	Protection for workers

Percentage of respondents who selected each issue as a top priority*

Public Remarks

During the Community Meeting we heard many of the priorities raised in the public survey repeated or expanded on.

On Housing and Neighbourhoods:

- “Lack of affordability in housing impacts the ability of local residents to purchase housing in their own community.”
- “We need to maintaining stable residential neighbourhoods, they have to be protected from commercialization, becoming transient communities, or being bought up as investments.”

On Access to Services:

- “We definitely need more medical/hospital resources in the community.”
- “Mobility and access to services should be a priority. Most mental health and addition services are focused in the urban core.”
- “Communication of community information needs to be improved. Everyone gets their information from Twitter these days, but we need to improve the ways residents get information about the community.”

On Traffic Safety:

- “We need to look into more ways to calm traffic and enforce traffic safety, need more radar, OPP visibility, traffic calming zones, roundabouts etc.”
- “People are walking and biking more. We need more bike paths, wider side walks, and other pedestrian infrastructure.”

*Resident quotes have been edited for clarity and brevity, based on participant comments.

Factors Impacting Safety and Wellbeing

Public Remarks

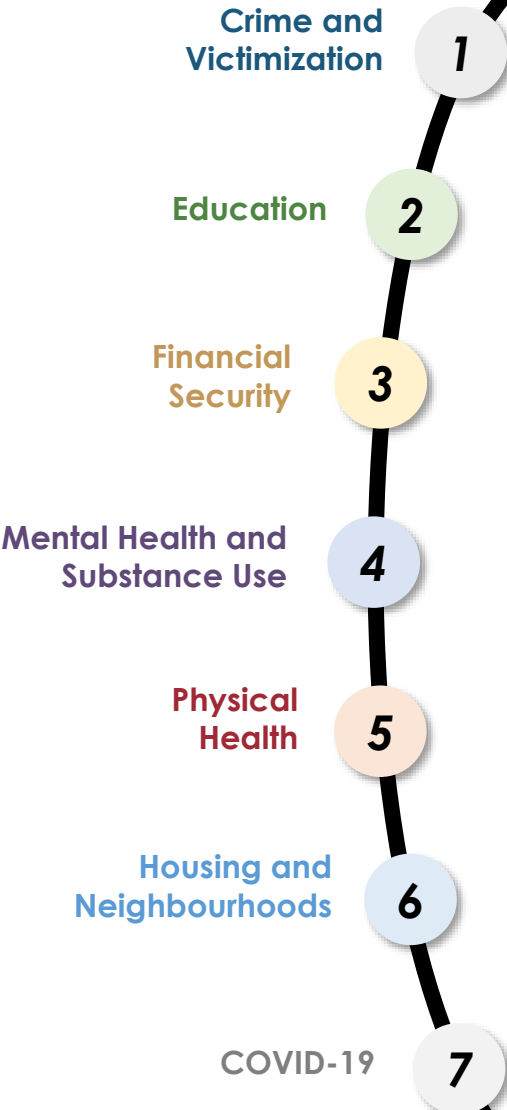
Generally, residents told us Lakeshore feels like a safe community, and this was mostly attributed a strong sense of community and appropriate and effective policing. A number of issues that negatively impacted resident’s sense of safety and wellbeing were raised, primarily around concern around the rate and type of development occurring in the community, and its impacts on housing, crime, and community composition.

On Positive Factors

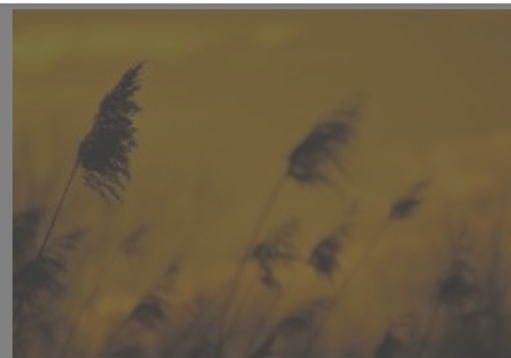
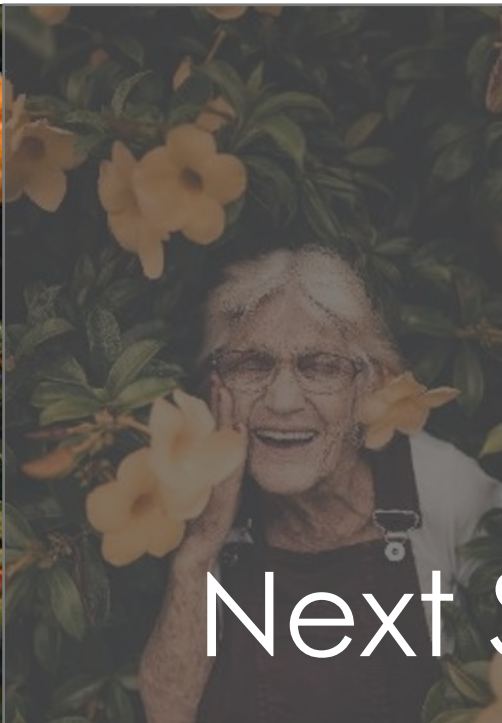
- *“Lakeshore is an affordable place to live.”*
- *“At the neighbourhood level, we all know and look out for each other, this really helps create a sense of safety.”*
- *“We have a really nice small-town feel, there is less traffic around, local markets and amenities, but we still have good access to the highway.”*
- *“The OPP deserve a lot of credit. They provide responsive policing that adapts to changing circumstances.”*

On Negative Factors

- *“People are definitely worried about growing housing costs that may hamper this sense of community in the future if people cannot afford to buy in their community.”*
- *“There has been a big emphasis on tourism and vacation rentals that creates a large influx of visitors that disrupts residential neighbourhoods, overcrowds beaches, and may be impacting out property and petty crime rates.”*
- *“I’m worried about the potential impacts of the growing population. We might end up with overcrowding in schools, more congestion on roads etc. Increasing population density can impact the fiber of the community.”*
- *“Speeding is definitely a concern, but it’s not just on the roads, people are unruly on other vehicles as well like ATVs and snowmobiles.”*



*Resident quotes have been edited for clarity and brevity, based on participant comments.

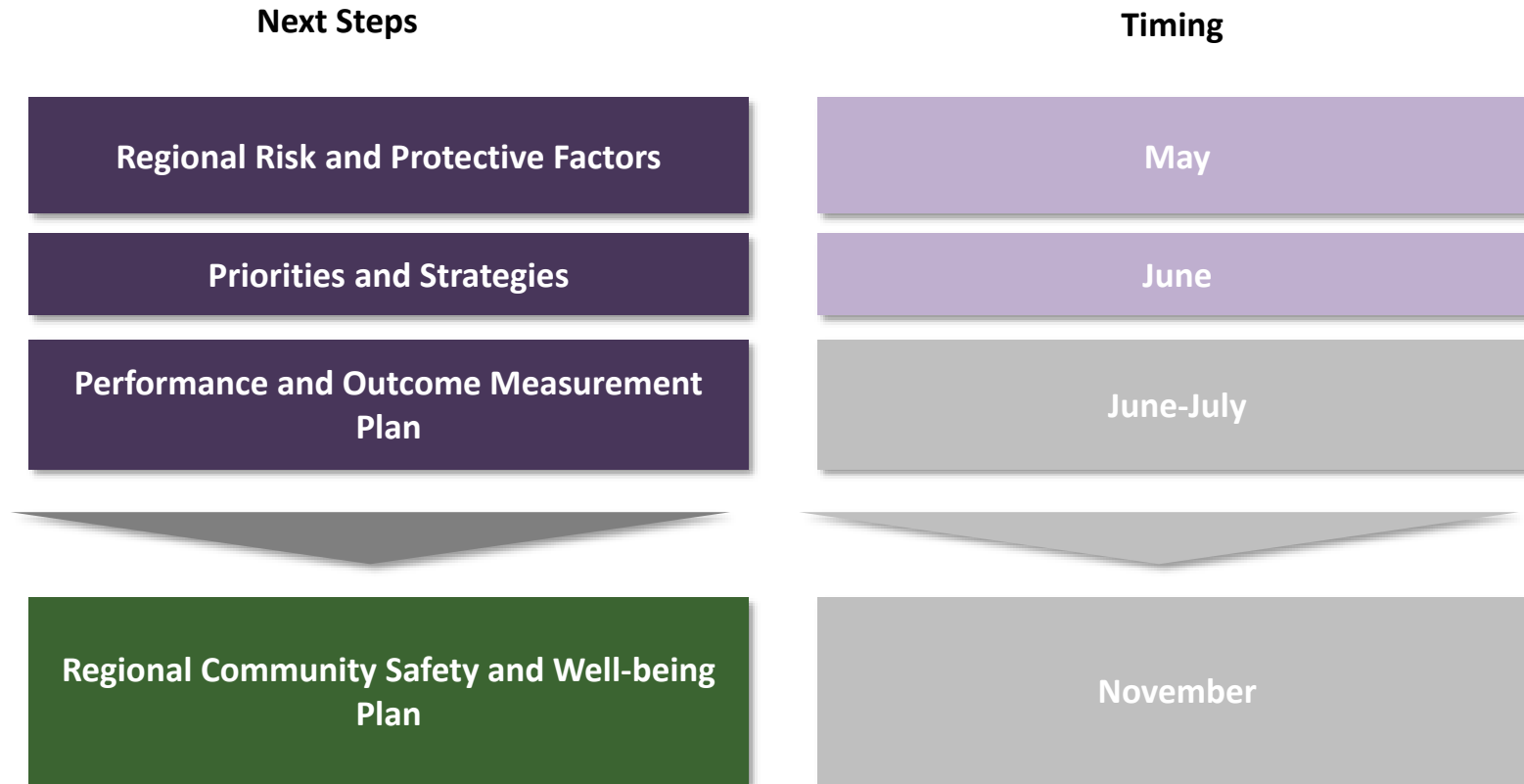


Next Steps

Regional Priorities and Opportunities

Priority Categories <i>"We want to have..."</i>	"Engaged & Safe Communities"	"Mental Health & Substance-Use Supports"	"Financial Security & Economic Equity"	"Good Governance & Data"
Opportunities <i>"To reach our priorities we need..."</i>	<ul style="list-style-type: none"> • Access to affordable housing to keep people living and working in their Communities, and supportive and transitional housing for those without. • More opportunities for community engagement and participation through community spaces and programs, particularly for youths. • Infrastructure that promotes active transportation and community safety. • Improved relationships between communities and the police. 	<ul style="list-style-type: none"> • Increased awareness and de-stigmatization of existing supports and resources to improve prevention, early intervention and treatment. • Reduced mobility barriers to accessing services. • Improved system navigation for those accessing services, particularly to support diverse needs and sensitivities of vulnerable populations. • Improved emergency response to those in crisis. 	<ul style="list-style-type: none"> • Accessible employment skills training that matches local employment opportunities for those entering and transitioning in the work force. • Aligning and leveraging existing supports and services for those facing poverty or financial insecurity as well as understanding and addressing service gaps. • Targeted support for systemically marginalized demographic groups and locations. 	<ul style="list-style-type: none"> • Reduced barriers amongst providers • Representation and inclusion in CSWB governance • Improved data (Inclusion, Cross sector and segmented analysis) • Continual community engagement

Finishing the Plan



Your Input

Questions for discussion:

1. Does the information presented here align with your views on community safety in your community?
 - Is there a priority that is important to safety and well-being in your community that is not on the list?
2. How can we measure success in your community as we work to implement the CSWB plan?
 - What does success look like in the short-term
 - What does success look like in the long-term?